



Composite Manhole Covers

Supercover Composite Manhole Cover Warranty Information

This letter is to inform the user about the warranty terms and conditions for Supercover Composite Manhole Covers. Supercover Composite Manhole Covers has a warranty of 5 years from date of purchase. The product would be replaced or repaired only if there is any proven manufacturer defects or issues with fabrication and performance. Supercover does not warranty any damage caused by shipping or improper installation. Supercover must be installed exactly as noted by specification and only with Supercover approved tools to ensure proper performance and life cycle. Any use of foreign tools or methods outside of specification will result in forfeiture of warranty.

Examples of reasons for voided warranty are listed below:

1. Improper tightening of nuts and bolts.
 - a. Never use mechanical or power tools to tighten bolts and nuts.
 - b. Never use non-approved tools to tighten bolts and nuts.
 - I. Torque wrenches, power tools, pneumatic tools, etc.
 - c. Never over torque bolts and nuts.
 - d. Only hand tight with Supercover key, 15mm (bolts on cover) and 13mm (bolts on inner dish) hex sockets to fasten Supercover components.
 - e. Only quarter turn after hand tight has been reached.
2. Installation of Supercover on areas not approved for use.
 - a. Areas of traffic ratings above HS-20/HS-25.
 - b. Areas with road speed above 45 miles per hour.
3. Improper installation.
 - a. Installing Supercover with bolts and nuts not included in Supercover unit.
 - b. Replacement of gaskets not approved by Supercover team.
 - c. Installation with improper anchor bolts.
4. Date of purchase of Supercover longer than 5 years.

These are the terms and conditions of warranty. We are sure that our product would provide you with the durability and performance advertised. For any other information please call or visit our website www.Supercover.com.

